

WEBUY SELLERS POLICY

Last updated: February 4, 2020

This policy is a part of our [Terms of Use](#). By using any of WeBuy's services as a seller, you are agreeing to this policy and our [Terms of Use](#).

1. CODE OF CONDUCT

To make sure that WeBuy continues to be a safe and respectful place to its users, you agree to comply with the following policies:

- i. Be honest and transparent. Provide honest, accurate information about you and your shop. Don't use a fake identity. Accurately represent your products and services. Don't promote products, services by using deceptive descriptions.
- ii. Don't create duplicate shops for the purpose of manipulating WeBuy, its buyers or partners.
- iii. Respect other buyers' privacy. Don't collect, use or share private or personally identifying information of a buyer for any other purpose other than as permitted herein, without a buyer's explicit consent. You must adhere to WeBuy's [Privacy Policy](#) at all times.
- iv. Be respectful towards other members. Don't publicly disparage other sellers, buyers, shops, products or services.
- v. Use respectful language. Profanity, obscene, vulgar or any language intended to hurt others is not permitted.
- vi. Don't spam buyers. This includes unsolicited or duplicate ads, calls or links to your shop or other promotional content.
- vii. Don't engage in illegal activity or activity that infringes someone's intellectual property, or encourage others to engage in that type of activity.
- viii. Adhere to at all times to WeBuy's policies, and don't encourage others to violate WeBuy's policies.

WeBuy reserves the right to take action against any account or content that violates this policy, including but not limited to, removing your shop, product or service listings, temporarily or permanently pausing or deleting your WeBuy account, without derogating from any other right WeBuy has under these Terms or any applicable law.

2. ANTI DISCRIMINATION

At WeBuy, we consider equality to be a fundamental value of our Service, and we forbid any act of discrimination based upon: race; color; ethnicity; national origin; religion; gender; gender identity; sexual orientation; disability.

Examples of prohibited behavior include, but are not limited to refusal to accept service based on membership in one or more of the abovementioned groups ("Protected Groups"); derogatory or demeaning remarks against Protected Groups including the use of racial slurs, jokes and similar language; expressing support, sympathy or glorification of hate propaganda, hate groups, and members of such groups.

3. INTELLECTUAL PROPERTY AND DMCA

Ads and promotions may not include content that infringes upon or violates the rights of any third party, including copyright, trademark, privacy, publicity, or other personal or proprietary rights. You should only share content that you own, or that you are otherwise authorized to share. Any infringing and/or unauthorized content you share will be subject to a takedown. Multiple violations may lead to a permanent suspension of your account.

If you believe your rights have been infringed, please refer to our [Terms of Use](#) "Notice and Takedown of infringing content" section and report it to us.

4. FORBIDDEN PRODUCTS AND SERVICES

The following types of items are prohibited from sale on WeBuy:

- Drugs, drug paraphernalia, and medical drugs.
- Animals, animal products and human remains.
- Hazardous materials and weapons.
- Items that promote, support, or glorify hatred or violence, self-mutilation or bodily harm, or animal abuse.
- Illegal items, counterfeit goods, items promoting illegal activity or highly regulated items (including internationally regulated items).
- Pornography and mature content.
- The sale or promotion of goods or services that you are unauthorized to sell or promote.

5. PRIVACY AND PROTECTING PERSONAL INFORMATION

You are responsible for protecting buyers' personal information you receive or process, and you must comply with all applicable legal requirements. This includes applicable data protection and privacy laws that govern the ways in which you can use WeBuy buyers' information.

You must post and comply with your own detailed privacy policy, which must be accessible to buyers with whom you interact. Your privacy policy must be compatible with WeBuy's [Terms of Use](#) and [Privacy Policy](#).

6. CUSTOMER SERVICE

We expect our sellers to provide a high level of customer service. By selling on WeBuy, you agree to:

Respond to Buyer inquiries and process orders in a timely manner and adhere to WeBuy's and to your shop policies. Please be aware that in addition to this policy, each country has its own laws surrounding shipping, cancellations, returns, and exchanges. Please familiarize yourself with the laws of your own country and those of your buyers' countries.

If you are unable to complete an order, you must promptly notify the buyer and cancel the order. If the

buyer already submitted payment, you must issue a full refund. You are encouraged to keep proof of any refunds in the event a dispute arises.

If a dispute arises between yourself and a buyer, you should resolve it directly with the buyer, while maintaining an amicable and professional manner and observing applicable laws, WeBuy's policies and your shop policies.

7. DISCLAIMERS

Using advertising and promotional services through WeBuy does not constitute an obligation on WeBuy's part to display an ad or promote your products or services. WeBuy does not guarantee that a displayed ad or promotion will be successful or that any ad presented on WeBuy's service will be viewed, clicked or otherwise generate engagement with any buyer. Similarly, WeBuy does not guarantee that if a buyer clicks, calls or engages with an ad, that the product or service listed in such ad will be sold. You are responsible for ensuring that your ads and promotions comply with all applicable laws, regulations, policies and contractual obligations. WeBuy reserves the right to reject or remove any ad for any reason, in its sole discretion.